

## **NOTICE INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS**

Tennessee Valley Total Women's Care, Inc. d/b/a Tennessee Valley Total Women's Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Tennessee Valley Total Women's Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Tennessee Valley Total Women's Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters; and
  - Written information in other formats (large print, audio, accessible, electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Patricia Dutton

If you believe that Tennessee Valley Total Women's Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Patricia Dutton, Practice Administrator  
910 Adams Street Se, Suite 210  
Huntsville, AL 35801  
Phone: 256-265-6580  
Fax: 256-265-6581  
Email: [pdutton@tvtwc.com](mailto:pdutton@tvtwc.com)  
Direct Line: 256-265-6512 ext. 306

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Patricia Dutton, Practice Administrator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

